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Center-of-inattention: Position biases in decision-making [☆]

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8 Abstract

9 This paper examines centrality of physical position as a cue that leads to systematic biases in people's decisions to retain or elim-
10 inate a participant from a group. Termed the "center-stage" effect, we argue that people use their belief that "important people sit in
11 the middle" as a schematic cue that they substitute for individuating performance information for individuals who occupy central
12 positions when the goal is to eliminate all but one of the group members. This leads to the errors of those in center-positions being
13 overlooked: or making them the "centers-of-inattention." Study 1 examines people's lay beliefs regarding positions using two styl-
14 ized placement tasks (a group interview and classroom seating scenarios). These suggest that people believe that more attention is
15 paid to those in the center than those on the extremes. Study 2 tests the center-stage effect using observational data from a real tele-
16 vision show, *The Weakest Link*. Results show that players assigned at random to central positions are more likely to win the game
17 than those in extreme positions. Study 3, a laboratory experiment manipulating attention paid to the game shows that observers
18 overlook the errors of players in the center to a greater extent than the errors of players in extreme positions. Study 4 replicates
19 the game in the laboratory with direct process measures to show that players playing the game make the same error. Study 5 shows
20 that in a stylized group interview setting, participants who believe that "important people sit in the middle" find the performance of
21 candidates in the extreme position easier to recall than the performance of those in the central position, and are more likely to
22 choose them. Study 6 shows that the "center-stage" effects are weaker when the end-game rule allows for two (vs one) contestants
23 to be retained. Overall results converge to show that the use of the "center-stage" heuristic substitutes for the effortful processing of
24 individuating information, leading to a biased (favorable) assessment of people in the center. Implications for decision-making are
25 discussed.

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27 *Keywords:* Perceptual biases; Salience effects; Performance appraisal; Visual information processing

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29 Have you ever wondered whether you are more likely
30 to call on a student sitting in one side of a classroom as
31 opposed to another? Whether your choice of candidate

in a group interview was affected by who was sitting 32
where? Or whether your child was evaluated as worse 33
than s/he was on the sports field or stage audition during 34
tryouts because of where s/he was standing or when s/he 35
tried-out? The study of location effects is an important 36
question because a number of evaluations (e.g., class 37
participation grades) and decisions (e.g., choice of per- 38
son) are made about a specific object located in the spa- 39
tial context of a larger group. 40

To the extent the location of an object or individual 41
confers a systematic advantage or disadvantage on the 42
object's or individual's chances of being chosen or eval- 43
uated positively, there may be a bias in decisions as di- 44

[☆] We appreciate the assistance of NBC studios for making available the taped episodes used to code the data in Study 2. We appreciate the help of Barbara Mellers for helping analyze data for Study 2, the assistance of Judi Strebel for conducting Study 1, Marie-Claire Meissels for conducting Study 3, and Catherine Wong for preparing the stimuli for Study 5. The order of authorship is alphabetical and reflects equal contribution.

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verse as hiring, retention, and promotion. This paper examines the relative advantage or disadvantage of central positions versus extreme positions in an array. We investigate whether the physical position of an individual in a group affects the manner in which the individual's performance is assessed, and how it affects decisions to retain or eliminate the individual. The three theoretical questions we ask are: (i) Does the position of a person in an array affect a person's chances of retention; (ii) Does the central position have an advantage over the extreme position; and (iii) Why does a center-effect exist, if it does? These questions are framed in a decision context, where the goal is to identify the best performing individual in the group and eliminate the others.

Across studies, there is evidence that people believe that those in central positions are better—a heuristic we refer to as the “center-stage” heuristic. It does not appear that this heuristic operates because people in the center are paid more attention: in fact, their performance level is no more accurately reflected in judgments about them than any other position. It also does not appear that the errors of people in central positions are more likely to be discounted by being attributed to situational constraints. However, it appears that people use the “center-stage” heuristic as a substitute for directing attention at aspects of individual performance. As the task goal is to identify the strongest of a group and eliminate the weaker member of the group, this translates into people paying less attention to the errors committed by people in central positions. We argue that this is not a non-contingent expectancy disconfirmation effect, where the errors of a person with a more positive prior are more salient than the errors of a person with a less positive prior as they are inconsistent with prior expectancy. Instead, we propose that it is a “schema substitution” pattern where stereotype consistent information is used instead of individuating information about a person (Fiske & Neuberg, 1990). This pattern implies that those who believe in the “center-stage” heuristic appear to substitute their beliefs that those in the center are good performers (their “schema”) for individuating information regarding the players' actual performance.

The primary theoretical contribution of the paper is to document that there exists a location advantage of being in the central versus extreme position in a group: the “center-stage” effect. More importantly, it identifies that the cause of this bias is due to limited attention to the errors of those in the center because assessors are more likely to substitute their “center-stage” schema for individuating information. When the goal is to eliminate all underperforming players but one (i.e., to focus on players' errors), the substitution of the schema for individuating attention leads to overlooking the errors of those in the center and confers them with an advantage. They are the “center-of-inattention.”

Following a brief literature review, we summarize the various routes through which a center-stage effect could manifest and develop the “center-of-inattention” hypothesis. We then describe the six studies conducted to test the effects. Theoretical implications for how people process visual information and the effect of location on salience and attention are discussed.

Literature review

Prior research on people perception has not only shown inconclusive results but has also not disentangled why these effects occur when they do (e.g., McArthur, 1981; Taylor & Fiske, 1975). There are a number of possible reasons why a position effect on people perception (favoring the center) may exist, if it does. These are grouped under “salience effects,” “attributional effects,” and “social norms” and are described below in the context of a task where the goal is to identify the best performer in a group.

Salience effects

Human beings are notorious for being imperfect observers (for a review see Fiske & Taylor, 1989). A rich literature in cognitive and social psychology and behavioral decision theory has listed numerous biases in perception of events and others' behaviors, causes, and correlations. The overarching explanation for processing errors is effort-accuracy tradeoffs that mitigate the need for an observer to undertake comprehensive processing under conditions of low motivation, ability, or opportunity (Fiske & Taylor, 1989). For instance, sampling individually salient cases allows for task simplification more than the use of the entire population of information available to make a judgment.

Vividness and salience of stimuli are defined as the aspect of a stimulus that makes it stand apart from other similar stimuli due to either its inherent characteristics or its context. There is a large literature in social psychology on the antecedents and consequences of salience effects (Fiske & Taylor, 1989). Fiske (1980) found that negative behaviors were more salient than positive behaviors, and extreme behaviors were more vivid than moderate behaviors (see also Skowronski & Carlston, 1989). This salience makes the behaviors more likely to be attended to, recalled, and used in an information aggregation task such as attitude formation on the basis of multiple sources of information. For example, manipulations of the salience of a subject's behavior compared to the situation surrounding that behavior affects judgments of a victim's blame for a robbery (Graves & Lowe, 1983), degree of coercion behind a confession (Lassiter & Irvine, 1986), an actor's achievements (Banzai, 1983) and the meaning of people's social

152 behavior (Dovidio & Ellyson, 1982; Ellis & Holmes,
153 1982).

154 It has been argued that the salience of the actor's
155 environment has a greater influence than the salience
156 of the actor himself/herself in attracting attention
157 (McArthur & Post, 1977). Some of the environmental
158 factors that have been shown to be attention-getting in-
159 clude movement, brightness, warm-colors, and complex-
160 ity, as well as how near the stimulus is to the perceiver
161 (Berlyne, 1970; McArthur & Post, 1977). Variations in
162 the level of attention appear to alter the meaning of
163 another person's behavior.

164 If people pay more attention to the salient center po-
165 sition, their judgments should best reflect these candi-
166 dates' performance (Fiske & Taylor, 1989). This could
167 translate into a position effect favoring the center if peo-
168 ple in central positions performed as well as (or worse
169 than) those in other positions, but their good perfor-
170 mance was attended to more, leading to it translating
171 into more favorable evaluations. If salience of a position
172 increases attention to actual performance, and this is the
173 route through which position effects manifest, recall
174 measures should show that the performance of players
175 in the center is easier to recall than the performance of
176 players in non-central positions.

177 Our findings do not support this account. Study 4
178 shows that the closer the position is to the center, the
179 greater the recall estimation error. Study 5 shows that
180 people find it more difficult to recall test scores of people
181 in the center position. Study 6 shows that the perfor-
182 mance of players in the center is overestimated while
183 that of players in the extreme positions is accurately
184 estimated.

185 *Attributional effects*

186 Prior literature has documented that a target's rela-
187 tive location in a group context matters. Silverstein
188 and Stang (1976) examined the effect of seating position
189 in natural interactions between people. They found that
190 subjects with greatest visual centrality spoke most often.
191 Location preferences have also been shown to be non-
192 random. For example, a study of 4th grade children's
193 choices showed that those who chose to sit on the
194 instructor's right hand side performed better on a spell-
195 ing test than those who chose to sit on the left (Morton
196 & Kershner, 1987). These effects could be a manifesta-
197 tion of a self-selection bias (i.e., those who performed
198 better chose the "better" positions). However, it may
199 also be a self-fulfilling effect if, as a consequence, the bet-
200 ter performers chose positions that were more salient,
201 were evaluated more favorably, leading to centrality of
202 position being identified with better performance.

203 The effects also manifest when random assignment to
204 positions eliminates any self-selection effect. Prior re-
205 search indicates that there is a strong tendency for peo-

206 ple observing a social interaction to perceive a given
207 individual as increasingly influential or causal as he or
208 she becomes more visually salient. One of the most per-
209 tinent experiments on this topic manipulated seating
210 arrangement of a group of individuals (Taylor & Fiske,
211 1975, Study 1). They found that a participant in the
212 group (in reality the player was an experimental confed-
213 erate) was perceived as more causal to the group out-
214 come to the extent s/he faced the subject. In a similar
215 study, Taylor, Crocker, Fiske, Sprinzen, and Winkler
216 (1979) found that highly salient actors who were sitting
217 facing a perceiver were evaluated as friendlier and re-
218 ceived higher rating than a non-salient actor whose back
219 was to them (Study 1), and that highly involved perceiv-
220 ers found the actor facing them to be more prominent
221 than another actor who was less salient (Study 2). On
222 this basis, we expect individuals in the center of an array
223 to have an advantage over those who are not in central
224 positions.

225 If people attribute failures (or poor performance) by
226 candidates in the center to situational constraints rather
227 than personal ability more so than they do to players in
228 other positions, this would lead to these positions hav-
229 ing an advantage. This would imply that poor perfor-
230 mance was accurately encoded, but discounted while
231 making an evaluation. If the reverse attribution error
232 occurred, that is, people attribute that those in central
233 positions are less affected by situational constraints than
234 a position advantage favoring the center could exist if
235 the good performance of people in central positions
236 was translated into evaluations to a greater extent than
237 the good performance of people in non-central positions
238 (Taylor & Fiske, 1975). If attributional errors were to
239 account for position effects, this would suggest that
240 there would be no difference in the estimation accuracy
241 of players by positions, or in the ease with which such
242 information comes to mind, but merely in the extent
243 to which such information is integrated into judgments.
244 Studies 3-5 show that these conditions do not hold.

245 *Social norms (direct) effects*

246 An interesting finding across studies examining posi-
247 tion effects is that attitude effects were only weakly med-
248 iated by subjects' recall, implying that higher attention
249 to perceptually salient stimuli may not necessarily lead
250 to higher recall of those stimuli. The weak effects of re-
251 call in these position studies led McArthur and Post
252 (1977) to speculate that attention may not mediate these
253 effects at all. They suggested that position effects may in-
254 stead be due to cultural norms and schemas as in the real
255 world, prominent people occupy center-stage (i.e., peo-
256 ple facing an audience are more prominent than those
257 with their backs to an audience and those who sit at
258 the center of a table are typically the most important
259 individuals at the table).

260 If people believe that the center position has better
 261 candidates, this should lead to a direct effect in prefer-
 262 ring those candidates (McArthur, 1981). Such a mecha-
 263 nism would not necessarily implicate biases in
 264 information processing as we see from the results of
 265 Studies 3–6, but merely be the direct application of a
 266 heuristic that “Important [or good] people sit in the
 267 middle.”

268 The next section develops our “center-of-inattention”
 269 hypothesis based on the indirect processing effects asso-
 270 ciated with having a schema regarding the “center-
 271 stage” heuristic (i.e., “that important people are in the
 272 middle”). This involves how the schema affects which
 273 people attention is directed to contingent on the goals
 274 of the task.

275 **The center-of-inattention hypothesis**

276 We revisit the issue of attention as a potential ante-
 277 cedent of position effects and suggest that differential
 278 levels of attention paid to players’ errors in different
 279 positions affects their likelihood of being retained. The
 280 key issue of importance is that in certain tasks (such
 281 as promotions, retention, and hiring) observers or par-
 282 ticipants must attend to the errors of players (rather
 283 than just aspects of their good performance) to make
 284 decisions regarding which person to retain and which
 285 person to eliminate. When accurate recall is difficult
 286 due to the potential for information overload (large
 287 amount of information to be kept track of), attention le-
 288 vel may be inferred by analyzing the judgments made on
 289 the basis of this potentially inaccurate recall. We pro-
 290 pose that attention does affect position effects, but that
 291 the route through which it does is social norms regard-
 292 ing the placement of important people. The way in
 293 which social norms affect the manner in which attention
 294 is directed, could take either of the following forms:

295 *Expectancy disconfirmation effects*

296 When candidates do not conform to a prior positive
 297 expectancy, their errors loom large and this leads to
 298 unfavorable evaluations. This would imply that people
 299 in the center (who are believed to be better) would be
 300 penalized to a greater extent for errors committed (as
 301 this is inconsistent with the prior expectancy) than those
 302 in other positions. This would make them less likely to
 303 be selected. Study 2 shows the opposite pattern of
 304 results.

305 *Stereotype consistency expectations and schema* 306 *substitution*

307 If people believe that those in the center are better
 308 than those in non-central positions, then they may sub-

stitute this schema instead of spending the resources to
 process individuating information about each of the
 candidates (Fiske & Neuberg, 1990). This implies that
 errors of players in the center may attract less attention.
 Candidates placed in the center may have their errors
 overlooked to a greater extent as compared to people
 in other positions who perform at the same level. This
 would lead to people occupying central positions to be
 more favorably evaluated, and be more likely to be re-
 tained rather than removed. This can be thought of as
 a “schema substitution” effect where people substitute
 a scheme that the “center is better” for individuating
 attention, overlook their inaccuracies, and confer them
 with an advantage.

This reasoning is in line with prior research (Fiske &
 Neuberg, 1990; Taylor & Thompson, 1982). Taylor and
 Thompson (1982) argue that vividness effects may occur
 only under conditions of differential attention. If atten-
 tion affects position effects, then the effects should be
 ameliorated when attention is focused on all players in
 a group, rather than differentially allocated to certain
 positions within the group.

To test this, in Study 3, we hypothesize that under
 conditions when players are motivated to pay greater
 attention to other players’ performance, the position
 advantage enjoyed by the center positions will be atten-
 uated. Attention manipulations should not, however, af-
 fect the accuracy of performance recall for players
 whose errors are appropriately identified. Thus, if the
 pattern of data shows that higher levels of attention in-
 crease the accuracy of estimated performance for players
 in the central positions, but not in the extreme position,
 this would support an account that differential attention
 is an antecedent of position effects. Study 3 supports this
 account.

In Study 4, we show that the effects also occur when
 players are actually playing the game. In Study 5, we
 show that people who believe that “important people
 sit in the middle” are more likely to choose a person
 in the center for a job, but find that their actual test
 scores are more difficult to recall. Finally, in Study 6,
 we change the “end-game rule” to allow for two win-
 ners. We expect that this would reduce the need for
 observers to focus on the errors of players as compared
 to a situation when there is just one winner. Results
 show that the center-extreme advantage is attenuated
 when the objective of the game is not to identify the sin-
 gle best performer.

Thus, using different contexts, tasks, measures, and
 manipulations, six studies triangulate to the “schematic
 substitution” reason for position effects. Each of these
 studies is now described. Study 1 shows that people have
 lay beliefs consistent with the “center-stage” effect.
 Study 2 shows the favorable effect of being in the center
 for a real life situation: the television show “*The Weak-
 est Link*.” Studies 3–6 develop an explanation for the ef-

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fect: they counter-intuitively show that a “center-stage” advantage is not because central positions attract greater attention but it is because they are believed to be occupied by good (or important) people, leading to the errors committed by people in these positions being overlooked: making them “centers-of-inattention.”

Study 1: Stylized choice experiments: The “center-stage” schema

The purpose of these stylized choice experiments was to examine people’s lay beliefs regarding the advantage of certain positions in different situations. Participants were undergraduates at two west-coast universities, University of California at Berkeley, and San Francisco State University, who undertook the study for partial course credit ($n = 188$). All participants were told to imagine a scenario and then make a choice regarding which position they would occupy or which position they believed another person would occupy. We used two different scenarios: one a choice of which seat to occupy during a group interview task. The other was a choice of which seat to occupy in a classroom under different goals (wishing to be called on, remembered, or not called upon). Despite the artificiality of the actual task, these scenarios closely resemble the decisions that the study participants make on a regular basis. Due to partial non-response to selected questions, some results may be based on a sample of less than 188.

Scenario 1

In this scenario participants were informed:

“You are taking part in a group interview. There will be three of you across the table from a group of interviewers, including the Chairman of the company, two brand managers, and two assistants. They are all of the same age, and dressed similarly. You do not know them from earlier, or recognize who is who. Below is a seating chart. (1) Place an X in the seat you will choose. (2) Place a C in the seat you think the Chairman will be sitting in. (3) Place two P’s in the seats you think the two product managers are sitting in.” We provided them with a configuration of five seats facing another three seats.

We expected the modal configuration chosen to be:

	P1	C	P2	
		X		

A total of 72 respondents (38.3%) chose this exact entire configuration of all the other possible configurations available (8C_4 or 70 total configurations possible). Note that once a seat has been chosen for oneself out of the eight seats, there are only seven seats remaining that can be chosen for the CEO, and once a seat has been chosen for the CEO, there are only five seats remaining that can be chosen for the two product managers. Thus, later choices reflect dependency in the data. Despite this data limitation, results are as predicted.² Ninety-one of 185 participants (49.19%) chose to sit in the middle of the interviewee seats, facing a chairman whom they had placed in the middle of the interviewer seats (one of a possible 56 configurations). The choice of the product managers’ seats also reflects this overall pattern³.

To summarize, this stylized choice experiment shows that people have lay beliefs that the most important people are placed in the middle of a horizontal (or frontal view) display, and accordingly choose to leverage this by placing themselves in the middle of the array as well.

Scenario 2

In this scenario participants were informed:

“You are a student who has to decide where to sit in class. Below is a seating chart. (1) Place an X in the seat you will choose if you have not studied for the class. (2) Place a Y in the seat you will choose if you have studied well for the class and want the Professor to call on you. (3) Place a Z in the seat you will choose if you want to make sure the Professor will remember you in class.

Figs. 1A–C shows results for the three scenarios. These show that students prefer to choose the middle seats when they have prepared well for class, and would like the professor to call on them, but choose seats in the back and at the extreme ends of the classroom when they have not studied well for the class (all χ^2 s > 100, p 's < .001). This second stylized choice experiment uses a different domain to show that people have lay beliefs that central positions attract more attention than extreme ones.

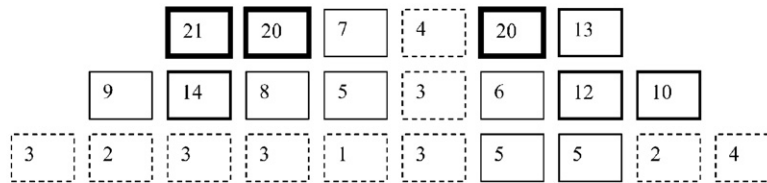
Discussion

To summarize, results of the two stylized choice experiments show that people have lay beliefs that the

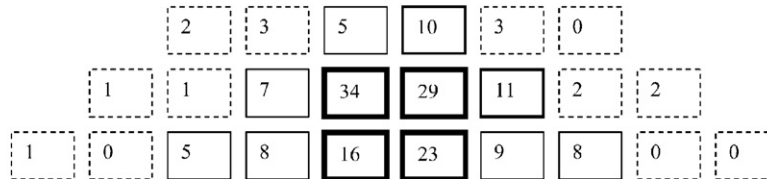
² Results show that 101/186 (54.3%) of the study participants chose to sit in the middle of the three interviewee seats. As many as 132/187 believed the Chairman would be sitting in the middle of the interviewer team (70.6%). The two positions flanking the middle interviewer seat were the modal seats chosen for the two product managers (116/178 or 65.2% and 108/171 or 63.2%).

³ One hundred of 177 participants (of whom 125 had placed the CEO in the center), chose to place the first product manager on the immediate right hand side, and 99 (of 170 respondents, of whom 122 had chosen the CEO to be in the center) chose to place the second product manager on the immediate left hand side.

A You are a student who has to decide where to sit in class. a) Place an X in the seat you will choose if **you have not studied for the class.**



B Place a Y in the seat you will choose if **you have studied well for the class and want the Professor to call on you.**



C Place a Z in the seat you will choose if **you want to make sure the Professor will remember you in class.**

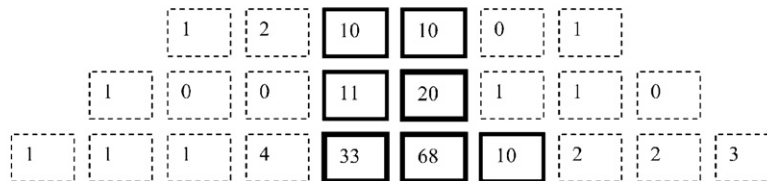


Fig. 1. Stylized choice task II: student seating chart.

454 more important/better performer a person, the more
 455 centrally positioned they will be; and the more attention
 456 they will attract. The next study examines the implica-
 457 tions of such an effect using a real life scenario: a TV
 458 game show.

459 **Study 2: Weak links in human performance perceptions**

460 This study examines biases in voting behavior in a TV
 461 game show where players are assigned at random to dif-
 462 ferent starting positions. The use of the television game
 463 serves as a natural laboratory to examine tenets of rati-
 464 onal decision theory, which has strong precedents in
 465 the analysis of economic behavior with games such as
 466 *Jeopardy!* (Metrick, 1995), *The Price is Right* (Bennett
 467 & Hickman, 1993; Berk, Hughson, & Vandezande,
 468 1996), *Card Sharks* (Gertner, 1993), and *Let's Make a*
 469 *Deal*, which was hosted by Monty Hall (Friedman,
 470 1998). *The Weakest Link* is an ideal scenario to examine
 471 biases in the likelihood of a player making it to the final
 472 rounds of the game. As players are assigned at random
 473 to starting positions, the game allows for a truly experi-
 474 mental examination of the effect of player position on
 475 the likelihood of winning. In the context of *The Weakest*
 476 *Link* TV show, we propose that there will be a systemat-
 477 ic position effect, such that those players in positions to-
 478 ward the center of the array will be less likely to be voted

out and will have a higher likelihood of being in the final
 round.

Description of the game show

The Weakest Link context allows for a real-life assess-
 ment of the biases in people's on-line assessment of the
 performance of others due to (i) the random assignment
 of players to positions; (ii) the presence of objective
 accuracy measures; (iii) the presence of actual voting
 data per person voted out; and (iv) the importance of
 actual outcomes of the game of substantial economic
 value. *The Weakest Link* is a TV game that consists of
 an initial eight contestants, arranged in a semi-circle,
 answering trivia questions to achieve a maximum dollar
 prize amount. Only one player in each show receives a
 final prize. The other seven players go home empty-
 handed as they are consecutively voted out in rounds
 one through six of the eight-round game. The 7th and
 8th rounds are played by the two finalists, with the mon-
 ey earned in the 7th round doubled and added to the
 accumulated winnings of rounds one through six to ar-
 rive at the overall pot of money that the player who wins
 in the 8th round will collect.

Contestants have to answer consecutive questions
 during a limited amount of time. The initial time in
 the 1st round is 2:30 min, and is reduced by 10 s per
 round. A string of eight correct questions allows for a

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505 maximum reward of a quarter million per round that
 506 goes up in the following denominations (in \$ '000's): 1,
 507 2.5, 5, 10, 25, 50, 100, and 250. However, if the string
 508 of correct answers is broken, the team must start again
 509 at the \$1000 level and lose the amount built up by the
 510 consecutive correct answers of previous players. At
 511 any stage, a player can say the word "bank" for the
 512 amount of money "earned" up to that point in the string
 513 to go towards the final amount of the winnings. Howev-
 514 er, if they say "bank," a new string starts again at \$1000.
 515 For example, if there are three consecutive correct an-
 516 swers, then the kitty has built up to \$5K. The player
 517 can "bank" the \$5K and start building up the kitty from
 518 the \$1K point, or they can attempt to answer the ques-
 519 tion directed to them. If they answer correctly, the value
 520 of the string of consecutive correct answers goes up to
 521 \$10K (and the 5th player has to decide whether to say
 522 "bank" or not). If they answer incorrectly, the team
 523 has lost a possible \$5K in "bank-able" winnings, and
 524 they start again at the \$1K level.

525 At the end of rounds one through six, each contestant
 526 has to vote for a player that s/he wishes to remove from
 527 the team, hence the name of the show "*The Weakest*
 528 *Link*." The player that receives the maximum number
 529 of votes is removed from the game and cannot continue
 530 to the next round. In the case of a tie, the "statistically
 531 strongest player" (determined by number of correct an-
 532 swers and amount banked) from the previous round is
 533 allowed a tie-breaking vote. The next round continues
 534 with one player less. Following a description of the cod-
 535 ing methodology, we present the results.

536 *Measures*

537 Analysis is based on the first 20 episodes of *The*
 538 *Weakest Link* that ran on NBC in the United States in
 539 the spring and summer of 2001. We captured the follow-
 540 ing variables:

- 541 1. *Starting position*. This was the primary independent
 542 variable. The players were in positions 1–8 in a
 543 semi-circular arrangement. These were re-categorized
 544 as:
 a. Central positions: positions 4 and 5 occupying the
 middle of the semi-circle.
 b. Extreme positions: positions 1 and 8 occupying the
 extreme right and extreme left ends of the semi-
 circle.
- 550
 551 2. *Playing length*. This was the primary dependent vari-
 552 able capturing how long a player remained a contes-
 553 tant in the game. The variables were operationalized
 554 as:
 a. Maximum number of rounds played by a player:
 This could take values from 1 to 6, and 8. Howev-
 er, observations within an episode are statistically

interdependent: the more rounds one player plays
 means the fewer the rounds another player plays.⁴
 We examine the differences in the number of
 rounds played per player as a function of whether
 they were placed in the extreme positions (1 and 8)
 or in the two central positions (4 and 5).

- b. Whether or not the player was a finalist coded as a
 0–1 variable ($n = 40$).
 c. Whether or not the player won the game coded as
 a 0–1 variable ($n = 20$).
 d. The correlation between the performance of the
 player (percentage of answers correct per round)
 and the number of votes the player received from
 the remaining contestants to be eliminated in that
 round for the first five rounds. Round 6 data were
 excluded as strategic reasons may come into play
 leading to stronger players being voted out in this
 round.⁵ In the first round, there are a total of 8
 votes. In the second, 7 votes, and so on for a total
 of $8 + 7 + 6 + 5 + 4 = 30$ votes per episode.
 Across the 20 episodes this leads to a total of 600
 data points of number of votes per player and
 player performance.

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Results

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We expected that the number of rounds played by a
 player would be higher when the player was assigned
 to a central versus extreme position, and such players
 would be more likely than chance odds to make the final
 round, and therefore, win the game. To address issues of
 interdependency between positions, analyses focus on
 the comparisons between the center and extreme
 positions.

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Likelihood of reaching the finals

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Across the 20 episodes, players in the central posi-
 tions reached the final round 42.5% of the time while
 those in the extreme positions reached the finals 17.5%
 of the time ($p < .05$, one-tailed binomial test of
 proportion).

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Likelihood of winning the game

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Players in the central positions won the game almost
 half the time (45%), while those in the extreme positions
 won only 10% of the time ($p < .05$, one-tailed binomial
 test of proportion).

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⁴ As the number of rounds is fixed, the statistical interdependency
 problem can be, at least partially, dealt with by only examining the
 mean number of rounds played by players in a subset of the four
 positions, and ignoring one or more of the positions.

⁵ We thank an anonymous reviewer for this suggestion.

603 *Number of rounds played*

604 A 2-level (central/extreme position) ANOVA on the
605 effect of position on the maximum number of rounds a
606 player played across the 20 episodes showed that those
607 in central positions played more rounds on average
608 ($M = 5.63$) versus those in extreme positions
609 ($M = 4.10$; $F(1, 78) = 7.97$, $p < .01$).

610 *Correlation between performance and votes*

611 The percentage of correct answers per round and the
612 number of votes cast to eliminate the player were corre-
613 lated to assess whether differential attention to poor per-
614 formance could explain the position effect. There is
615 support for the “center-of-inattention” hypothesis if
616 the absolute value of this correlation is lower for players
617 in the central positions as compared to the extreme po-
618 sition. The number of votes received by each player in
619 the first five rounds of the game was correlated by that
620 player’s performance separately as a function of their
621 position. The lower the correlation, the less likely it is
622 that votes reflect actual performance. If the correlations
623 are different across positions, this shows that people’s
624 performance is differentially utilized to make judgments
625 regarding their retention.

626 As predicted by the “center-of-inattention” effect, the
627 absolute correlation between performance and votes was
628 higher for players in the extreme position ($r = -.55$),
629 than it was for the center position ($r = -.43$); Fisher’s
630 z transformation to examine differences in correlation
631 shows ($z = 2.04$, $p < .05$). This pattern suggests that
632 votes more closely reflect performance errors in the ex-
633 treme position than in the central position. This is con-
634 sistent with the “center-of-inattention” hypothesis.

635 The results cannot be explained in terms of those in
636 the center performing better. An analysis of the actual
637 number of correct answers per player per round showed
638 that those in central positions did not perform signifi-
639 cantly better than those in other positions over all the
640 rounds of the game (see Fig. 2).

641 *Discussion*

642 This study supports the center-stage effect. Players as-
643 signed at random to the center positions played more
644 rounds, were more likely to reach the final round and

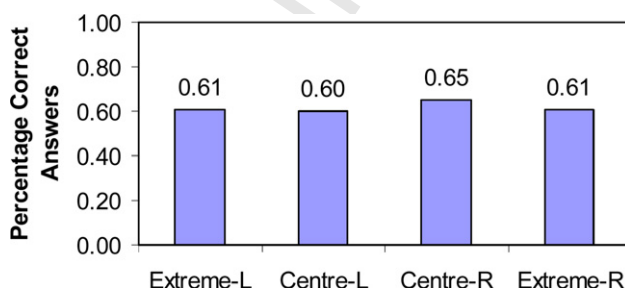


Fig. 2. Performance by position by player: Study 2.

win it. Due to the limitation of observational data, there
were no direct measures of recall of performance and the
study could not test the underlying reason for the phe-
nomena. The next four studies examine whether the cen-
ter-stage effect is due to greater salience of the central
position, a differential attribution of the errors of the
central position to situational exigencies, a direct effect
of more favorable evaluations of people in the center,
or indirect processing effects (expectancy disconfirma-
tion vs stereotype confirmation based schema substitu-
tion) due to beliefs regarding the people occupying
central positions.

In the next study, we experimentally manipulated
observers’ attention to an episode of “*The Weakest
Link*” to assess how it affected recall of performance
of the players in central versus extreme positions. A di-
rect assessment of recalled performance will show
whether people’s estimation errors are in a stereotype
confirmation direction (leading to those in favored posi-
tions being recalled as performing better than they actu-
ally did) or an expectancy disconfirmation direction
(leading to errors of people in the middle looming
larger).

Study 3: Attention as an antecedent of position effects

Method

Procedure

Experimental participants were undergraduates at the
Haas School of Business at U.C. Berkeley who under-
took the study during a class on experimental design
($n = 22$). We used a one way 2 level between subjects de-
sign manipulating attention (low/high). Participants ob-
served selected segments of an episode of *The Weakest
Link*.⁶ After watching the introductions of the players,
all participants saw round 1 of the game. At this stage,
we introduced a manipulation of attention. In the high
attention condition, participants were told to “carefully
observe” round 2 of the game since their accuracy would
determine their participation grade. In the low attention
condition, they were told to “watch the game as though
you are watching television at home in the evening with
your friends and family.” Subsequent to this manipula-
tion they were shown round 2 of the game until just be-
fore the votes were revealed. All respondents estimated
the number of questions answered correctly per respon-
dent in round 2. This data was recoded by the position
of the player (center or extreme). The procedure took
approximately 20 min. All participants were debriefed
along with the results during the next class session.

The divergence of the estimate of performance from
actual performance was used as the direct measure of re-

⁶ A copy of the episode is available upon request.

695 call accuracy to test whether the performance of players
696 in central positions will be overestimated more than (or
697 underestimated less than) the performance of players in
698 extreme positions. As there is no issue of inter-depen-
699 dency of the four positions in this task, all positions
700 can be analyzed.

701 We examined the accuracy level by ignoring the direc-
702 tion of estimation error and only capturing the extent of
703 divergence of an estimate from the actual performance
704 level. A main effect of attention on this variable would
705 imply that different levels of overall attention are associ-
706 ated with higher or lower levels of accuracy. The “cen-
707 ter-of-inattention” hypothesis would predict that
708 increased levels of attention would reduce the errors
709 associated with the central position (to a greater extent
710 than it would reduce any errors associated with the ex-
711 treme positions).

712 An estimation bias score was also constructed as the
713 difference between the estimated percentage of correct
714 answers and the actual percentage of correct answers.
715 The score could range from -1 to $+1$, with positive
716 numbers indicating overestimation and negative num-
717 bers indicating underestimation. We predicted that
718 observers would over estimate the performance of those
719 in the center to a greater extent than they would for
720 those in the extreme positions.

721 Results

722 Accuracy in performance recall

723 A 4×2 (position \times attention) ANOVA on absolute
724 levels of accuracy (i.e., absolute differences between esti-
725 mated and actual percentage of correct answers) re-
726 vealed an interaction effect between attention and
727 position ($F(3, 60) = 3.20, p < .05$). Higher levels of
728 attention increase the level of accuracy for those in cen-
729 ter positions (Means = .21 vs .10 for low and high atten-
730 tion, respectively, with lower numbers signifying greater
731 levels of accuracy, $F(1, 20) = 3.79, p < .05$).⁷ Attention
732 did not affect the estimation errors for the extreme posi-
733 tion ($M_s = .19$ vs $.15$ for low and high attention respec-
734 tively, $F < 1$). This is consistent with the account that the
735 errors for the central positions were originally due to
736 lower levels of attention.

737 Bias in performance recall

738 In terms of estimation bias (the direction of inaccura-
739 cy), viewers overestimated the proportion of correct an-
740 swers for the central positions ($M = .08$), and

underestimated it for the extreme positions ($M = -.06$: 741
 $p < .05$). 742

743 Discussion

744 To summarize, a direct measure of the recall of play- 744
ers' performance by position shows that performance of 745
players in the central positions was overestimated while 746
that of players in the extreme positions was underesti- 747
mated. Further, as predicted, increased attention re- 748
duced the extent of estimation errors for those in 749
central positions but did not affect those of the extreme 750
positions. This implies that those errors were initially 751
due to lower levels of attention being paid to the perfor- 752
mance errors of players in central positions, and sup- 753
ported the “center-of-inattention” hypothesis. 754

755 The next study, Study 4 directly assesses whether a 755
player's estimated performance deviates systematically 756
from their actual performance as a function of their po- 757
sition when they are actually playing the game. It also 758
examines attributions for voting off people as a function 759
of their position. 760

761 Study 4: Give me the money

762 This study replicates the game *The Weakest Link* in 762
the lab and collects process measures of recall of perfor- 763
mance of players to directly test the assertion that posi- 764
tion effects are due to biased recall of the performance of 765
players in different positions when one is actually play- 766
ing the game. 767

768 Method

769 Procedure

770 We ran four sessions with eight participants per ses- 770
sion ($n = 32$, males = 17, females = 15) recruited from 771
an introductory marketing class at U.C. Berkeley. Each 772
session involved a simulated game based on *The Weak- 773
est Link*, called “Give me the Money.” The moderator 774
was blind to the hypotheses and repeated the instruc- 775
tions of the original game.⁸ Questions were chosen from 776
the trivia game “Who wants to be a Millionaire.” Partic- 777
ipants could win a maximum of \$1000 overall with 778
increments based on the original game (\$1-\$2-\$4-\$8- 779
\$16-\$32-\$64-\$125 per round \times 8 rounds). 780

781 At the end of the game, participants completed a de- 781
brief questionnaire where they described why they be- 782
lieved each person was voted out in each round. They 783
also estimated each player's correct and total responses 784

⁷ They also increase the level of accuracy for those in the peripheral positions (Means = .2674 vs .1483 for low and high attention respectively, $F(1, 20) = 3.82, p < .05$), and increase the inaccuracy for those in the off-center positions (Means = .1667 vs .2667 for low and high attention respectively, $F(1, 20) = 4.34, p < .05$; see General Discussion.)

⁸ To increase the similarity of the simulated game to the original, the moderator was a British woman dressed in black. The original game show host is Ann Robinson. However, unlike the original game, the moderator was told that she need not disparage the participants.

per round, for every round of the game. This data was coded on a per estimate basis where we captured who the estimator was, whose performance they were estimating, the round, the actual performance of the player in that round (number questions asked and number of questions answered correctly), whether the estimator was playing the game (or had been voted out) at the time they made the estimate, and whether the estimate was for themselves or for another player. Each of the eight players estimated the performance of every other player for every round, leading to a total of 37 estimates per player $(8 + 8 + 6 + 5 + 4 + 3 + 2 + 1) \times 8$ players \times 4 games or 1184 observations. Note that due to partial non-response, degrees of freedom may be lower for some measures.

Results

Maximum number of rounds played

Replicating Study 2 results, players in central positions played more rounds (Mean = 4.5), as compared to those in the extreme positions (Mean = 2.25, $F(1, 14) = 4.61$, $p < .05$).

Estimation error

The estimation error was defined as in the previous study (multiplied by 100). Positive numbers indicate overestimates of accuracy and negative numbers indicate underestimation. The error can be between -100 and $+100$.

We ran a regression model with estimation error as the dependent variable and the position of the player about who the estimate was being made as the independent variable (4 positions with the extreme positions coded as 1 and the central positions coded as 4). To control for differences due to other factors, the following additional independent variables were included in the equation: game (1–4 sessions), round (values 1–8), the person making the estimate (32 players), whether or not the estimate was for oneself or not (values = 1 if for oneself, 0 for another person), whether or not the estimator was playing the game for the round the estimate was given or had been voted out and was observing the round (value = 1 if playing the round, 0 if voted out), and whether the reasons for being voted out had been elicited prior to or subsequent to the estimation of players performance. To capture any regression to the mean effects whereby low performance levels are relatively overestimated, we included the actual percentage of correct answers as another explanatory variable.

The regression model was significant ($F(8, 1067) = 94.52$, $p < .001$, $R_a^2 = .41$). The key coefficient associated with position was positive and significant ($\beta = .064$, $t = 2.68$, $p < .01$) suggesting that the closer the position was to the center, the greater the estimation error. The positive and significant coefficient associated

with the position variable suggests that the poor performance of players in the central positions is more likely to be overlooked than similar poor performance by players in other positions.

These results replicate Study 3 findings from the point of view of a participant rather than just an observer of the game. This finding eliminates the explanation that greater attention is directed to players in the center leading to their performance being most accurately recalled. Instead, it supports the view that players recall the performance of players in the center less accurately than that of players in extreme positions. As the task goal is to identify the strongest of a group and eliminate the weaker member of the group, this translates into players overlooking the errors committed by those in central positions to a greater extent than the errors of those in the extreme positions.

There were two other significant effects in the regression: order and the percent of actual correct answers ($ps < .05$). The latter coefficient was negative ($\beta = -.64$, $t = -26.98$, $p < .001$) implying that the lower the actual performance, the greater the overestimation. The fact that the regression model shows a significant coefficient for the position variable while controlling for actual performance level suggests that the position effect is robust.

Reasons stated for voting out different players

Two researchers coded the reasons described by participants why each person was voted out in each round. Regardless of player position, respondents initially named “poor performance” as a reason they believed a player was voted out (87.5, 96.87, 84.37, 68.75, and 62.5% for the 1st five rounds) while this percentage reduced to chance levels in the last voting round—the 6th round (46.87%). Instead, they assessed that players were increasingly voted out because they were a threat as the game progressed (from 0% in the first two rounds, 3.12% in the 1st round to 75% in the 6th round, binomial p 's $< .05$ for 1st three, and 6th round). There was little evidence of any situational attribution.

Similar results obtain with the reasons provided at the time of voting out a player ($n = 131$, non-response = 1, inter-rater agreement = 90.91%, differences resolved through discussion). A total of 9.2% (12/131) reasons were strategy related (to reduce a potential threat by eliminating a strong player or break collusion); while the majority were poor performance related (78%). Thus, there was no evidence in this data for an attributional account for center-stage effects.

Discussion

Although these results are consistent with the hypothesis that the “center-of-inattention” effect could be due to a stereotype confirmation effect, they do not directly test that attention is redirected due to people substitut-

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891 ing their schema that people in central positions are bet-
 892 ter for the actual performance data. Stronger evidence
 893 for that claim would imply that those people who hold
 894 the schema should be more likely to favor a central-po-
 895 sition, and have greater difficulty in recalling the actual
 896 performance data of people in the central position than
 897 others who believe in the "center-stage" schema to a
 898 lesser extent. The next study tests this piece of the puzzle
 899 directly.

900 Study 5: Interview selection

901 Method

902 Study participants

903 Study participants were 111 students enrolled in an
 904 introductory marketing class at San Francisco State
 905 University who completed the study for partial course
 906 credit.

907 Procedure

908 We used an interview paradigm. Study participants
 909 were told "You are a manager that has just opened a
 910 sales office in Hong Kong. You are now looking to hire
 911 a business student to work in your Hong Kong sales of-
 912 fice as an intern during the summer semester. You have
 913 posted an announcement at HKUST for the job. Five
 914 students applied for it. A week later, you are conducting
 915 an interview with the five students that applied for the
 916 internship. The five students applying for the summer
 917 internship have taken similar classes at HKUST and
 918 have similar working experience. These five students
 919 are (descriptions are fictional)": They were then shown
 920 a group photograph of the five students.

921 The five students were photographed in a semicircu-
 922 lar seating arrangement. There were five conditions
 923 manipulating seating order, so that each candidate was
 924 in each of the five positions. Two candidates were wom-
 925 en ("Victoria" and "Jenny") and three were men ("Pat-
 926 rick," "Robert," and "Thomas"). Information
 927 regarding their academic performance (CGA and TOE-
 928 FL scores) was provided below each candidate's name,
 929 below their photograph. The CGA (similar to GPA)
 930 scores and TOEFL scores were chosen so that there
 931 was no candidate who was expected to be clearly superi-
 932 or inferior to the others.⁹

933 Study participants first made a choice regarding who
 934 they would choose for the job. This was followed by a
 935 surprise recall task where they were asked to recall the
 936 CGA and TOEFL scores of the five candidates using
 937 an open ended format (without going back to the

description). The key process measure was their rating
 of how easy it was to recall the information for each
 of the candidates. Specifically, respondents were asked
 to rate "ease of recall" using a 5-point scale anchored
 at 1 = Not at all/5 = very easy. At the end of the ques-
 tionnaire participants were asked for their assessment of
 the performance potential of each of the candidates,
 their level of motivation while answering the question-
 naire (Not at all = 1/Very = 7 "Motivated") and their
 rating of realism for the task (Not at all = 1/Very = 7
 "Realistic"). They then responded to the extent to which
 they agreed to the statement "Important people sit in
 the middle," (Disagree = 1/Agree = 5), and indicated
 their gender. This statement was chosen after a pretest
 ($n = 188$) showed agreement with the statement: "Im-
 portant people sit in the middle of the table" where
 1 = Disagree and 5 = Agree (Mean = 3.99, Median = 4,
 Mode = 5).

Results

Sample characteristics

The sample consisted of 51 men and 60 women. None
 claimed to know any of the students. The levels of moti-
 vation (Mean = 4.14) and realism (Mean = 3.82) were
 around the scale midpoints. Due to partial non-response
 to some questions, many analyses are conducted on a
 sample smaller than 111.

Choice for job

The basic hypothesis is that the central position
 should have a positive effect for those individuals who
 have stronger beliefs regarding the "center-stage" heu-
 ristic: viz., the belief that "Important people sit in the
 middle of the table." We conducted a median split for
 the extent of agreement to this statement. Those who
 marked a "1" (strongly disagree) were categorized as
 "lower believers" ($n = 45$) and those who marked a
 2 or higher (on a 5 point scale) were categorized as
 "higher believers" ($n = 65$).

A cross-tabulation of the effect of position by
 whether participants had a lower or higher belief in
 the "center-stage" heuristic, revealed a significant inter-
 action ($\chi^2(4) = 9.79, p < .05$). When participants believe
 that important people sit in the middle, then the candi-
 date in the middle position was chosen for a job 28% of
 the time, while the candidates in the two extreme posi-
 tions were chosen only 14% of the time ($\chi^2(1) = 3.33,$
 $p < .06$). However, when participants did not have this
 belief, then being in the center conferred no advantage
 (Middle position = 15% vs 22% for the two extreme
 positions together; $\chi^2(1) = .60, p > .40$).

Ease of performance recall

A 5(positions) \times 2 (schema belief: lower/higher)
 repeated measures ANOVA on the participants' ease

⁹ The CGA and TOEFL scores for each of the five candidates were:
 Patrick: 11.2 and 232; Robert = 9.4 and 270; Victoria: 10.9 and 264;
 Thomas = 9.8 and 267; and Jenny = 10.5 and 250.

of recall of the candidates' test scores revealed a main effect of position ($F(4, 424) = 2.54, p < .05$). Participants found it easier to recall the performance of the candidate in the extreme position (Mean = 2.7) than the candidate in the middle position (Mean = 2.3; $t_{110} = 2.57, p < .05$). Incorporating the extent to which people believe in the "center-stage" heuristic moderated this effect ($F(8, 420) = 2.97, p < .05$). The form of the interaction is participants who hold the belief have the most difficulty recalling the performance level of the middle position ($M's = 2.3$ vs 2.9 for central vs extreme, $t_{110} = -2.20, p < .05$). However, this is not true of participants who do not hold the "center-stage" belief ($M's = 2.4$ vs 2.6 for central vs extreme, $t_{110} = -.61, p > .40$). Therefore, the stronger the belief that important people sit in the middle, the more difficult it is to recall their actual performance and the greater their chance of being selected.

1007 Discussion

To summarize, we replicate position effects using a different task, a different array length, and different measures. The primary effect is that those in central positions enjoy a relative advantage over those in extreme positions, but only when people have a "center-stage" schema. This advantage is due to people who believe in the "center-stage" heuristic finding it easier to replace individual attention with the overall schema while processing information about people in central positions. We have discussed throughout the paper that the "center-of-inattention" effect is due to differential attention to players' errors. However, an observer's motivation to attend to errors depends on the task goal. We believe that a "winner take all" competitive situation enhances attention to errors since the goal is to eliminate low performing players and keep the best performer. Given this, one would expect that the "center-stage" effect may not hold as strongly if the context is more cooperative—that is, when there is more than one possible winner. In other words, we predict that the relative advantage of the central position over the extreme position will be attenuated when task demands reduce the need to attend to errors, which is operationalized as a context where there can be more than one winner. The last study tests this prediction.

1033 Study 6: The moderating effect of end-game rules on the center-stage advantage

1035 Method

1036 Procedure

1037 Experimental participants were undergraduates at
1038 U.C. Berkeley who undertook the study for partial
1039 course credit ($n = 81$). The design was a 2 (end-game

rule: cooperative/competitive) between subjects design. 1040
Participants observed selected segments of an episode 1041
of *The Weakest Link*.¹⁰ After watching the introductions 1042
of the players, all participants then saw round 1 of the 1043
game and round 2 of the game, until just before the 1044
votes of round 2 were revealed. All respondents estimated 1045
the number of questions answered correctly and in 1046
total per respondent in round 2. 1047

At the end of the study, we introduced an end-game 1048
rule manipulation that made the final round of the game 1049
either competitive (as in the original) or cooperative. In 1050
the competitive condition, participants' read: 1051

1052
"REMEMBER how the rules of the game WORK:
Winner takes all and the loser gets nothing. Only one
person can win. However, the group must work as a
team to maximize the earnings from the game right up
to round 6 of the game. In the 7th round of the game
only two finalists play and overall earning are doubled.
However, in round 8, only one of the two finalists gets it
all. The loser goes home with nothing. Remember these
rules, and imagine that YOU are playing the game and
have perfect information about the other players'
performance."

In the cooperative condition, participants read: 1064

1065
"IMAGINE the rules of the game are DIFFERENT:
The two finalists are both winners. Each gets 50% of
all earnings. The group must work as a team to maxi-
mize the earnings from the game right up to round 6
of the game. In the 7th round of the game the two win-
ners play and overall earnings are doubled. The same
happens in round 8. After that round, total earnings
are split equally between the 2 winners. Remember these
rules, and imagine that YOU are playing the game and
have perfect information about the other players'
performance."

Participants designed their game strategy next: choos- 1077
ing whom they would vote for in each round, and 1078
describing why. This data was recoded by the position 1079
of the player and analyzed in terms of what the average 1080
round number was when a player was voted out. The 1081
procedure took approximately 1 h. 1082

1083 Results

1084 Estimated percentage correct per position

1085 A 7 position ANOVA on the estimate of the percent-
1086 age of correct responses per player in round 2 showed a
1087 main effect of position ($F(6, 516) = 27.93, p < .001$).

¹⁰ A copy of the episode is available upon request. The game is characterized by an equal male-female start, a female-female final, and the "strongest link" being voted out in round 6 of the game. The episode was the same one used in Study 3.

1088 Combining across the four positions of interest and
 1089 comparing these estimates with actual correct perfor-
 1090 mance ratios showed that viewers overestimated the
 1091 proportion of correct answers for the central position
 1092 (Estimate = .38 vs Actual = .33) with estimates tracking
 1093 actual performance for the extreme positions (Esti-
 1094 mate = .48 vs Actual = .50).¹¹ This is consistent with
 1095 the data reported in Study 3.

1096 *Moderating effect of end-game rule on the round a player*
 1097 *is voted off by the position of the player*

1098 A 2 (endgame: cooperative/ competitive) × 4 (posi-
 1099 tions: 2 extreme positions and 2 central positions) ANO-
 1100 VA where the first factor was between-subjects and the
 1101 second factor was within-subjects, revealed a main effect
 1102 of position ($F(3, 264) = 26.84, p < .001$), qualified by an
 1103 interaction with the endgame rule ($F(3, 264) = 5.59,$
 1104 $p < .001$). The main effect of end-game rule was also sig-
 1105 nificant ($F(1, 88) = 20.26, p < .001$). The means show
 1106 that players in extreme positions were voted off in earlier
 1107 rounds than players in the central positions when there
 1108 was just the single winner (Mean for average round
 1109 number in which player is voted out = 1.68 vs 2.58
 1110 round number for extreme vs central, $t_{80} = 1.80,$
 1111 $p < .05$), but this was no longer true when there were
 1112 two winners possible (Means = 2.46 vs 2.53 round num-
 1113 ber for extreme vs central, ns). Said differently, the dis-
 1114 advantage for the extreme position is greater when the
 1115 game is competitive rather than cooperative while play-
 1116 ers in central positions enjoy an advantage in both
 1117 scenarios.

1118 General discussion

1119 In this paper, we proposed that there exists a location
 1120 advantage of being in the central positions in a group
 1121 and that such an advantage is caused by limited atten-
 1122 tion to performance inaccuracies of the player in that
 1123 position. We tested these propositions with different
 1124 studies using different methods and measures. Based
 1125 on prior research that argued that position effects were
 1126 either due to attention with central positions being more
 1127 vivid (Taylor & Fiske, 1975), or attribution or social
 1128 norms suggesting that important people sit in the middle
 1129 (McArthur, 1981), we argued that the presence of social
 1130 norms leads to attention being differently directed to the
 1131 errors of players in the center. People substitute their
 1132 schema that important [or good] people sit in the center,
 1133 for individuating information about those in the center,

1134 leading them to direct less attention to their perfor- 1134
 1135 mance. When the task involves identifying performance 1135
 1136 failures, this confers those players in the center with a 1136
 1137 position advantage due to their errors being overlooked. 1137
 1138 We term this the “center-of-inattention” effect. 1138

1139 Study 1 using stylized placement tasks showed that 1139
 1140 people believe that more important people sit in the mid- 1140
 1141 dle of an array, particularly if they wish to be recalled or 1141
 1142 favored, but not when they wish to be overlooked. Study 1142
 1143 2, based on observational data from the television show, 1143
 1144 *The Weakest Link*, shows that players in central posi- 1144
 1145 tions are more likely to be game finalists and winners. 1145
 1146 Study 3, a lab experiment, shows that observers tend 1146
 1147 to overestimate (underestimate) performance of the 1147
 1148 players in the center (extreme), except when they allo- 1148
 1149 cate specific attention to the game. Study 4 provides 1149
 1150 additional evidence for the role of attention and finds 1150
 1151 that performance level of players in the center is under- 1151
 1152 estimated to a lesser extent than that of players in other 1152
 1153 positions. Study 5, using a “group interview” paradigm, 1153
 1154 shows that people who believe that “important people 1154
 1155 sit in the middle” are more likely to choose a candidate 1155
 1156 in a central position over one in an extreme position and 1156
 1157 find it more difficult to recall their actual performance 1157
 1158 levels. Finally, Study 6 shows that when more than 1158
 1159 one winner is allowed, the center-effect is attenuated. 1159
 1160 Overall, the pattern conforms to the “center-of-inatten- 1160
 1161 tion” hypothesis, which suggests that people overlook 1161
 1162 the errors committed by those in the centers as they sub- 1162
 1163 stitute their beliefs regarding the greater ability of people 1163
 1164 in these positions for their actual performance. 1164

1165 *Implications for decision-making and visual salience*

1166 This paper adds to the literature on the errors and 1166
 1167 biases in on-line assessments of others. On-line assess- 1167
 1168 ment of performance is ubiquitous: whether it is a peer 1168
 1169 who is judging the performance of a colleague in a busi- 1169
 1170 ness meeting, a professor assigning class participation 1170
 1171 grades to students, an ice skating judge who is rating 1171
 1172 skaters’ ability or a basketball coach identifying the 1172
 1173 top players from his/her team. We show that such 1173
 1174 assessment is inaccurate, with the errors biased in favor 1174
 1175 of specific spatial positions. 1175

1176 Biases against a target individual being judged may 1176
 1177 be due to the differential ability required to assess the 1177
 1178 performance of each individual. Assessment difficulty 1178
 1179 could be due to the differential salience of the target to 1179
 1180 the observer, including their physical salience (due for 1180
 1181 example, to the viewing angle, centrality, or extremity 1181
 1182 of their physical position), sociological salience (due 1182
 1183 for example, to their being a part of a demographic 1183
 1184 minority, such as a different race or profession), and 1184
 1185 physiological salience (due for example, to the presence 1185
 1186 of salient attributes in appearance like unusual dress, 1186
 1187 weight, height, or hair). This paper shows that target 1187

¹¹ Performance was underestimated for the off-center position (Esti-
 mate = .62 vs Actual = .67) and was appropriately tracked for the
 peripheral positions (Estimate = .51 vs Actual = .50: see General
 Discussion).

1188 biases may also be due to the spatial position of a target
1189 individual within a group context.

1190 Our results add to the literature on vividness effects.
1191 This stream of research indicates that there is a strong
1192 tendency for people observing a social interaction to
1193 perceive a given interactant as increasingly influential
1194 or causal as he or she becomes more visually salient.
1195 For example, a participant in a group would be per-
1196 ceived as more causal (Taylor & Fiske, 1975), friendlier,
1197 and receive higher ratings (Taylor et al., 1979) simply
1198 because s/he was positioned in front of the rater, and
1199 were, thereby, more salient. We find support for the pre-
1200 diction that it is the difference in attention that leads to
1201 these biases in judgments (Taylor & Thompson, 1982).
1202 This finding is also consistent with McArthur and Post's
1203 (1977) suggestion that position effects may be due to
1204 norms and schemas as in the real world prominent peo-
1205 ple usually occupy the center-stage.

1206 Visual cues have been generally identified as interfer-
1207 ing with evaluator's objective judgments. Visible fea-
1208 tures of competing participants such as their physical
1209 attractiveness (Dipboye, Arvey, & Terpstra, 1977),
1210 clothing (Forsythe, Drake, & Cox, 1985) and non-verbal
1211 cues such as smiles, gestures and postures (Forbes &
1212 Jackson, 1980) can have affect the favorability of evalu-
1213 ative judgments. Their pervasiveness suggests that such
1214 effects could persist even when process rules direct eval-
1215 uators to ignore them. We identify a biasing cue in
1216 objective judgments: the target's position. These results
1217 have implications for selection interviews and perfor-
1218 mance assessment tasks such as grading, auditions or
1219 any evaluation of individuals competing in groups.

1220 *Study limitations and areas for future research*

1221 There is an alternate route through which the center-
1222 stage effect may manifest. It may be that players in central
1223 positions try harder: the "centrality-produces-efficacy"
1224 explanation. This hypothesis (or an analogous "extremity-
1225 produces-underperformance" hypothesis) may be a
1226 potential explanation that requires future research.

1227 Some researchers have found that priors regarding
1228 the level of influence of an individual in an interaction
1229 do not moderate the effect of the person's salience on
1230 judgments of causality. For example, Briggs and Lassit-
1231 er (1994) manipulated the level of influence of a person
1232 in an interaction. They expected that greater salience
1233 would increase the estimated causality of a high-influ-
1234 ence individual, but would decrease the estimated cau-
1235 sality of a low-influence individual. Results revealed
1236 the typical salience effect pattern regardless of whether
1237 the observed individual was highly influential or not.
1238 Banzai (1983) found similar results. An actor's positive
1239 or negative outcome did not moderate the effect of
1240 changing points of view in achievement behavior judg-
1241 ments. This implies that irrespective of a player's actual

1242 performance, central positions may confer an advantage
1243 over an extreme position. This literature supports the
1244 first route through which position effects manifest: that
1245 any player is considered better when they are in the
1246 center.

1247 However, these are controversial findings. For a giv-
1248 en individual, differently valenced behaviors may be dif-
1249 ferently affected by the person's salience. For example,
1250 Ellis and Holmes (1982) showed that different attentional
1251 perspectives led to positive behavior being rated more
1252 positively and negative behavior being rated more nega-
1253 tively: a polarization effect. Lambert and Hockey (1986)
1254 studied selective attention across a range of locations
1255 and forms. Across four experiments, they found that
1256 certain locations were no more or less likely to be no-
1257 ticed as compared to others, but location effects were
1258 contingent on the specific content of the stimuli. In
1259 our context, this implies that the location of an individ-
1260 ual might differentially impact the attention paid to their
1261 correct responses as compared to their incorrect
1262 responses.

1263 Although the current studies test our predictions
1264 about central positions providing an advantage in judg-
1265 ments of performance accuracy, they raise numerous
1266 unanswered questions that suggest directions for future
1267 research. First of all, the study should be replicated in
1268 different contexts. Besides, while our focus has been on
1269 judgments of performance accuracy, there may be a
1270 broad range of other social judgments that may also
1271 be influenced by position effects. Another interesting
1272 area to examine would be whether the effects of central-
1273 ity are moderated or reversed by asking people to direct
1274 their attention to a specific position, or differently to po-
1275 sitive or negative information. These manipulations
1276 would help uncover the antecedents of the "center-of-
1277 inattention."

1278 While our focus was on center versus extreme posi-
1279 tions, a puzzling empirical finding was that the position
1280 next to the extreme position (peripheral positions) also
1281 had a relative advantage compared to the positions
1282 flanking the central positions ("off-center" positions).
1283 We speculate that these effects may be visual attention
1284 driven as well, and suggest that they be systematically
1285 investigated in future research.

1286 A managerially relevant question is whether compet-
1287 ing demands on an observer's cognitive resources would
1288 moderate the "center-of-inattention" effect. Theoretically,
1289 this can be examined by testing if the effects in-
1290 crease when people are under cognitive load. Finally,
1291 the position effects studies in this paper pertained to
1292 physical position at a specific point in time. It would
1293 be interesting to examine their generalizability inter-
1294 temporally, i.e., assessing whether the timing of a per-
1295 son in a selection process (e.g., the order in which job
1296 candidates are interviewed) would affect their likelihood
1297 of choice.

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